



vIPConnect

Maximum performance, security and connectivity

VSGi's vIPConnect, powered by MASERGY, provides customers premium IP bandwidth specifically engineered to deliver consistent real-time video at all times and under all network conditions. vIPConnect is based on a Multi-Protocol Label Switching (MPLS) network solution and allows companies to run multiple applications at different priorities and levels of quality of service (QoS). Customers will enjoy the advantages of simpler call set-ups, stable network connections and a superior video-grade IP alternative to traditional ISDN transport for their video applications. Best of all, when your business is ready to migrate your voice and data to the same network connection, vIPConnect is designed for convergence and will simplify management and reduce network costs.

vIPConnect Features and Benefits

Delivery Options

vIPConnect circuits can be provisioned as video only, data only or converged (any combination of voice, video and data).

- ▶ Public Delivery - allows direct public connectivity via the Internet.
- ▶ Private Delivery - provides secure private connections for use in a closed and secure video conferencing environment.
- ▶ Intelligent Transport - provides both Public and Private options over a single connection.
- ▶ Routers (Purchase or Lease) - Manufacturer Options

Bandwidth and Availability

- ▶ From 384K to 1.54Mbps
- ▶ Multi-Megabit Options Available
- ▶ Global Reach (Domestic and International Circuit Availability)

Service Level Agreements (Designed for Video)

- ▶ 100% Packet Delivery
- ▶ Guaranteed In-Sequence Packet Delivery
- ▶ Max 10ms Latency Variation - "Jitter"
- ▶ Sub One (1) Second Fast Failover - Network Recovery
- ▶ 99.999% Service Availability
- ▶ Proactive Outage Notification

Support

VSGi's Help Desk, which is staffed with Certified Video Engineers (CVE) is available to guarantee call quality and customer satisfaction. As a vIPConnect customer, VSGi's HelpDesk offers a single point-of-contact for trouble-ticket resolution.

- ▶ Web-Based Real-Time Network Management Tools Available
- ▶ 24/7 VSGi HelpDesk Support

Service Pricing and Billing

- ▶ Fixed Monthly Recurring Charge (MRC), No Usage Charges
- ▶ Integrated Billing with other VSGi Network and Conferencing Services

VSGi is a provider of products and services that enable customers worldwide to "Get Connected". VSGi provides its clients voice and video hardware solutions, voice, video and web conferencing services, ISDN network solutions and full-service support and maintenance programs.



To learn how we can help your organization, "Get Connected" visit us online at www.vsgi.com or contact us at 1.877.402.VSGi (1.877.402.8744).

Getting You **Connected**...Keeping You **Connected**

