



Visual DialTone ISDN Network Services

Your videoconference should run smoothly every time. We know it is becoming increasingly difficult to manage your entire experience when you have to turn to multiple providers for service and support. VSGi offers you a single point of contact for all your conferencing solutions. We own the end-to-end experience; hardware, network and support services. VSGi has alliances with leading carriers to offer ISDN service with a global reach. By extending this offering to you, VSGi manages the relationship with the carrier so you don't have to.

Visual DialTone Benefits:

Worldwide Reach

ISDN service is available nationwide and internationally in over 65 countries.

Multi-rate, clear channel network

Circuit switched network offers multi-rate service in increments of 56k and 64K, with speeds available up to 1.54 Mbps.

BRI and PRI services

VSGi can help assess your needs and recommend the most effective network transport.

Our BRI service includes: new BRI circuit ordering, existing BRI circuit PICs, coordinating installation, testing video hardware, troubleshooting, support and long distance billing. Customers will still be billed their MRC (monthly recurring charge) and local usage through their Local Exchange Carrier.

Our PRI service includes: ordering, coordinating installation, testing video hardware, troubleshooting, and support. For PRI service, VSGi is the single point of contact for all billing (MRC and usage).

Customer Care

VSGi's Help Desk maintains direct relationships and access to the carrier and their technicians. When a call is placed into the VSGi Help Desk, our dedicated support engineers will troubleshoot the issue directly with the carrier. This guarantees the fastest response time available.

Competitive Pricing

VSGi's tenure and large customer base, gives us the ability to offer competitive pricing on ISDN services. We extend our low cost of service on to the customer to ensure the most cost effective videoconference.

Why VSGi Visual DialTone Service:

- ▶ Proven, market leading ISDN transport method
- ▶ Domestic and International coverage
- ▶ End-to-end solution, single point of contact
- ▶ Flexible bandwidth offering and competitive pricing options



Getting You *Connected* and Keeping You *Connected*

Network Migration

Whether you are new to videoconferencing, or are an existing customer, VSGi offers a flexible network solution. We can migrate your existing ISDN service to our platform, to reduce cost and offer you a single point of contact.

VSGi also offers you a migration path to IP video (H.323) with **Visual IP**. VSGi's 13 year experience in this industry makes us a trusted source for implementing and managing new video technologies. IP video is already a reality, and when you are ready we can get you there. Doesn't it make sense to rely on a provider who has the ability to service you today, and into the future?

Visual IP is the first all optical, video-ready IP network. With over 18,500 miles of fiber, and speeds of up to 1.54 Mbps, Visual IP has the power to run your entire video network. It's open architecture allows for sharing with other network resources. Pair that with a flat rate service, and this is the only way to go for your IP video.



Call VSGi today to schedule your next voice or video conference! VSGi **V-Connect** Voice and Video Conferencing Services get you connected to multiple locations seamlessly and affordably.

Contact Us Toll-Free: 1.877.402.VSGi / 1.877.402.8744

